

RETURN POLICY

YouTube Shorts Academy (YTSA)

Last Updated: 23rd of January 2026

This Return & Refund Policy explains when refunds may be issued for YouTube Shorts Academy (YTSA).

By purchasing or accessing YTSA, you agree to this policy.

Digital Products

All YTSA products and services are **digital**.

This includes courses, community access, feedback, coaching, and resources.

Because access is provided immediately, **refunds are not automatic** and are only available under the conditions below.

90-Day Conditional Refund Guarantee

YTSA offers a **conditional refund** based on genuine implementation.

To be eligible for a refund, **all** of the following conditions must be met:

1. You post consistently for **90 consecutive days**, following a posting schedule approved by YTSA
2. You operate in an **agreed niche**, confirmed through YTSA guidance
3. You **actively seek feedback daily** and submit content for review
4. You **implement feedback properly and in good faith**
5. You **fail to generate results equivalent to the amount paid for one month of YTSA** within the 90-day period

How Results Are Measured

For the purposes of this guarantee:

- “Results” means **estimated advertising revenue generated from YouTube Shorts views**
- Revenue is calculated using a **standardised RPM of \$0.30 USD per 1,000 views**
- All refund calculations are assessed in **USD**, regardless of the currency used at checkout

If your total views during the 90-day period, when calculated at this RPM, **meet or exceed the cost of one month of YTSA**, you are **not eligible for a refund**.

This RPM is used **only for refund eligibility calculations** and does not represent actual or guaranteed earnings.

Proof Requirements

You must provide clear, verifiable proof, which may include:

- Channel links
- Upload history
- Analytics screenshots
- Feedback submissions
- Communication logs

Failure to provide sufficient proof will result in the refund request being denied.

How to Request a Refund

- Refund requests must be submitted **in writing**
- Requests must be made within **7 days after the 90-day period ends**
- Approved refunds will be issued to the **original payment method**

YTSA reserves the right to make the final determination on refund eligibility based on the evidence provided.

Chargebacks and Abuse

Attempting a chargeback or payment dispute instead of following this policy may result in:

- Immediate termination of access
- Loss of refund eligibility

Australian Consumer Law

Nothing in this policy excludes, restricts, or modifies any rights you may have under **Australian Consumer Law**.

Contact

For refund or return questions, contact:

refund@shortsacade.my